

## La Certificazione internazionale dei Financial Planner

Noel Maye, FPSB Ltd. CEO ASCOIM Consulenza, Pianificazione ed Educazione Finanziaria Roma, Italia, 9 June 2016

CFP Certification Global excellence in financial planning

Copyright © 2015 Financial Planning Standards Board



#### CFP | CERTIFIED FINANCIAL PLANNER |



#### **FPSB** Mission

To benefit the public by establishing, upholding and promoting worldwide professional standards in financial planning.



#### **# of CFP Professionals Worldwide**

# ~162,000

CFP | CERTIFIED FINANCIAL PLANNER





### **FPSB** Vision

 Establish financial planning as a global profession, and the CFP, CERTIFIED FINANCIAL
 PLANNER and A marks as the global symbol of excellence in financial planning.



#### **FPSB Member Territories (26)**















## **CFP Certification**

#### Initial Certification

- <u>E</u>ducation
- Examination
- Experience
- <u>E</u>thics
- Enforcement

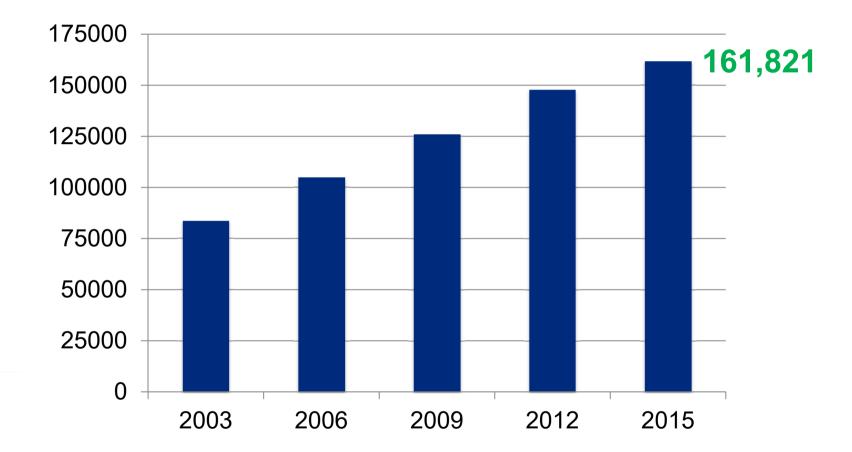
#### Ongoing Certification

- Continuing professional development
- Practice standards





#### **Global CFP Certification Growth**





#### **Goal – CFP Professionals Worldwide**

# 250,000 in 40 Countries by 2025



#### What is Financial Planning?

 Financial planning is the process of developing strategies to help people manage their financial affairs to meet life goals.

 ... consider all aspects of a client's financial situation



#### **Financial Planning Process**

- 1. Establish and define the relationship with the client
- 2. Collect the client's information
- 3. Analyze and assess the client's financial status
- 4. Develop the financial planning recommendations and present them to the client
- 5. Implement the client's financial planning recommendations
- 6. Review the client's situation



#### The Financial Planning Process Is ...





#### ... Centered on the Client





### **Win-Win-Win Situation**

Client-centered advice, delivered by a competent professional, supported by a financial services marketplace that embraces a professional code of ethics, is a winwin-win situation for consumers, for regulators and for the financial services marketplace.



 Consumers are increasingly responsible for their own financial decision-making and financial futures.



#### **Retirement Wisdom**

 $\rightarrow$  "work hard for 40 years and the firm or the government will take care of you"

 $\rightarrow$  "save like hell during your working years and hope for the best"

 $\rightarrow$  "work hard, save a lot, but make sure you don't live too long"



18

- 1/5 of Italy's population is age 65+
- Few Italians are saving for retirement
- 23% of Italians put money in a private retirement plan/savings account
- 75% of Italians have no savings for retirement beyond social security



## It's a matter of trust



20

#### **FPSB Global Consumer Survey**

- 19,000 consumers
- People challenged by their finances
- People lack confidence in achieving their financial goals
- 2 in 3 consumers indicated they don't not know whom to trust for financial advice / financial planning.



21

#### "Life's Better ... "

- When people work with a financial professional, more confident and better prepared to achieve their financial goals.
- Even better results when working with a CERTIFIED FINANCIAL PLANNER professional.
- FPSB global messages to consumers –"life's better with a financial plan," "life's better with a CERTIFIED FINANCIAL PLANNER professional."



- Consumers are responsible for their own financial futures in an increasingly complex, uncertain and interconnected financial world.
  - consumers become "paralyzed" with indecision
  - Others take on more risk than is needed or appropriate for their circumstances



 Shift from transaction to relationship

 Financial services firms are shifting emphasis from "product sales" to "providing products and recommendations based on the customer's or the client's goals and objectives."



## FPSB/Comparator Firm Research Project

92 firms representing
12 territories
120,117 financial advisers
11,568 CFP professionals





## Hiring CFP Professionals Helped Firms...

- Differentiate their business
- Generate higher revenue and profit
- Increase productivity
- Reduce corporate risk
- Lower client complaints
- Raise levels of client satisfaction with the firm
- Increase client retention



The impact of government and regulatory actions on the delivery of financial advice and financial planning globally



- Global Financial Crisis altered the approach taken by regulators
- Rules-based approach → Principles-based approach → Consumer protection, seeking to ensure positive outcomes for consumers accessing the services of financial intermediaries
- MiFID II is reshaping the role of advisers and their relationships with clients throughout Europe, and in Italy



28

- Initial and ongoing competency
- Ethics
- Transparency
- Disclosure
- Putting the client's interests first

 aligns with efforts of FPSB and global financial planning community, positions CFP professionals well in the marketplace.



29

#### **Time is Right for Financial Planning**

The time has never been better to join together to actively communicate and demonstrate the value of financial advice and financial planning, and the benefit of working with competent and ethical financial advisers and financial planners who adhere to a code of ethics and commit to putting clients' interests first.





